



Warranty Information

Affordable Frameless Shower Door Inc. | October 2026

Three-Year Limited Warranty

Affordable Frameless Shower Door Inc. extends a three-year limited warranty to the original purchaser, starting on the date of installation. If an issue arises during this period, AFSD will honor the coverage below at no cost to the original purchaser.

This October 2026 warranty applies to new purchases going forward. Previous purchases remain subject to the warranty terms provided with the original purchase.

If you purchased EnduroShield coating, its warranty is provided and serviced separately by EnduroShield, not AFSD. Register your order with EnduroShield to activate that warranty. Visit EnduroShield.com for registration and manufacturer guidance.

What's Included

Fixed and stationary panels: Shower enclosure fixed and stationary panels are covered against water leakage. See the limitations below for swinging, sliding and movable frameless panels and doors.

Service calls: Adjustments for improper functioning of sliding or swinging panels, including binding, closing issues and roller adjustments. A slight flex in frameless glass, including doors hinged off fixed panels, is normal and is not an improper installation issue. See Glass Dynamics and Safety on page 2.

Hardware finish and function: Hardware function is covered under this limited warranty. Premature flaking of shower hardware finishes in chrome, brushed nickel and matte black is covered, with replacement at no charge. Avoid abrasive cleaning products on hardware; using them will void the warranty. See the care instructions on page 2 and the finish exclusions below.

What's Not Included

Movable-panel water leakage: Frameless swinging and sliding doors, transoms and movable glass panels are not waterproof. They are not designed to withstand direct water spray at door or transom openings, and leakage at those openings is not guaranteed against. Water can seep through hinges and joints, and a small amount may reach the bathroom floor as the door opens or closes. Significant leakage may result from a curbless shower or a curb pitched backward. AFSD is not responsible for leakage resulting from improper curb installation.

Clear-coated brass and copper finishes: These hardware finishes are excluded from finish warranty coverage because minerals may cause tarnishing or discoloration.

Misuse and accidental damage: Damage or wear from use beyond or different from the unit's intended purpose, including glass breakage or scratches caused by negligence, misuse, abuse or accidents. Never slam glass doors or force them open or closed beyond the rotation of the hinges.

Glass tiles: Fragile glass tiles may crack or break during or after installation under the weight of frameless glass. Glass tile damage is not covered under warranty.

Cleaning and environmental conditions: Spotting on silicone, polycarbonates, glass or hardware from soap scum buildup, mold, mildew or bacteria is typically due to conditions within the home. Customers are responsible for keeping the unit clean. AFSD does not clean these areas after installation, and these conditions are not considered improper installation. Avoid ammonia, harsh chemicals, abrasive cleaners, scouring pads and rough tools, which may damage glass treatments and finishes. Mineral deposits may cause discoloration or tarnishing.

Polycarbonates: Polycarbonate pieces are not covered under warranty. Replacement pieces are available for purchase at our showroom.



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Glass Dynamics and Safety

A slight flex is normal in frameless glass panels because there is no surrounding frame. Ordinary flex helps relieve stress and is not, by itself, a warranty or improper installation issue.

Our tempering plant follows ASTM standards. Tempered and heat-treated glass may be less flat than annealed glass. Minor bowing or warpage varies with thickness, width, length and other factors, and may be more visible in larger panels. Normal manufacturing variations within applicable industry tolerances are not considered defects. This does not mean that all movement, bowing or distortion is acceptable regardless of severity.

Stop using the enclosure and contact AFSD for an inspection if you notice excessive glass movement, shifting hardware, glass-to-glass contact or abnormal door operation, including difficulty opening or closing the door.

These warning signs are different from ordinary frameless glass flex.

Easy-to-Follow Cleaning Guide

Hardware care: Dry hardware with a soft towel after each shower to help prevent mineral buildup. For routine cleaning, use mild liquid soap, warm water and a soft, non-scratching cloth, subject to the finish manufacturer's guidance. Rinse with warm water and dry thoroughly. If daily drying is not possible, aim to clean weekly.

Cleaning caution: Avoid abrasive cleaners, harsh chemicals, scouring pads and rough tools. Some finishes have a clear lacquer that can be permanently damaged by unsuitable products. Do not use vinegar or other acidic products on hardware unless the finish manufacturer expressly approves them.

Glass care: Squeegee or dry the glass after each shower to reduce water spots and mineral buildup. For deeper cleaning, use only solutions compatible with your glass treatment and the glass or coating manufacturer's recommendations. A 50/50 white-vinegar-and-water solution should be used on glass only if the relevant manufacturer permits it. Keep glass-cleaning solutions off hardware unless its finish manufacturer approves them. Rinse and dry as directed. Follow EnduroShield's care instructions for EnduroShield-treated glass.

Requesting Warranty Service

Call 800-495-3236 or email contact@affordableframeless.com. Please provide your name, installation address, approximate installation date, a description of the issue and photos if available.

For excessive movement, shifting hardware, glass contact or abnormal operation, stop using the enclosure while you contact AFSD. EnduroShield coating warranty requests are handled directly by EnduroShield.